



Agenda:

Opening Remarks and moderation: Katy Thompson, Head of Rule of Law, Security and Human Rights, Crisis Bureau, UNDP

Challenges to police response during a COVID-19 pandemic: Sofiene Bacha, *Policy Specialist, Rule of Law, Security and Human Rights, Crisis Bureau, UNDP*

Key elements of a police response plan to COVID-19 pandemic: Andrew Carpenter, *Chief - Strategic Policy and Development Section; Police Division, Department of Peace Operations*

Experience sharing:

- **Cooperation and Coordination with Health Institutions and the Community:** *Major Luljeta Mehmeti, Kosovo Police*
- **PPE and SOPs development for police:** *Davide Dolcezza, Rule of Law Project Manager, UNDP Yemen*
- **Supporting human rights-based approaches to policing during pandemics:** *Christelle Samaha, Project Officer, Community Security and Access to Justice, UNDP Lebanon*
- **Local Security Committee responses to COVID-19:** *Fehmi Ghabab, CTA - SSR Support Project, UNDP Tunisia*
- **Community Security and Social Cohesion and COVID-19 response:** *Rustam Pulatov, Component Lead on Community Security and Social Cohesion, Recovery and Peacebuilding Programme, UNDP Ukraine*
- **UNPOL support to PNC in the COVID-19 response,** *Gladys Edegware and Naceur Thabouti, UNPOL, MONUSCO, DRC*
- **UNPOL support to ISF response to COVID-19,** *Olivier Dovonou, UNPOL, MINUSCA, CAR*

*: References to Kosovo shall be understood to be in the context of Security Council resolution 1244 (1999).

UNDP Webinar Series on COVID-19:
Police Planning During COVID-19 Pandemic
“Challenges, best practices and lesson learned”

UN Police Division & UNDP

April 2020

Guidance Note on Police Planning during a COVID-19 pandemic

Structural and functional challenges



- Police services are **overwhelmed** by extra missions due to the emergency
- **Coordination** is difficult with unusual agencies + military involvement
- The **role** of police officers is far from clear
- **Evolving needs** of the government and the population
- The police workforce and their families are seriously **threatened**
- The way of working of the institution would be **permanently affected**

Major Human Rights issues during the pandemic

- **Decision making** is switching more and more to security and military
- **Human rights abuses** + heightened corruption committed by police and military
- Negative impact of the enforcement of the COVID-19 measures on the **police relationship with the communities**
- Enhanced roles of **nonstate actors** and rise of Intercommunity violence
- **Stigmatization**
- Changes in **crime patterns**
- Abuse of **technology** use

Gender issues during COVID-19



Gender specific assistance especially for those who are in critical situation



Women in detention cells during the state of emergency and limited functioning of judicial bodies will need special attention



Lack or inadequacy of mechanisms to address the rise of GBV and children abuse as the confinement is prolonged



Vulnerable groups, including women, are excluded in decision making and to access to protection information

Planning : General considerations



**GAINING A
THOROUGH
UNDERSTANDING
OF THE THREAT**



BENCHMARKING



**REALISTIC
EXPECTATIONS**



**USE OF EXISTING
PLANS**



**EXERCISE AND
REGULARLY
UPDATE THE
PLAN**

Planning: External Measures



Coordination

Multi-disciplinary, multi-agency effort
Identify relevant public health laws
and authorities
Existing relationships are important



Include other local
criminal justice
entities in the
planning efforts



Ensure that
responses to the
pandemic are
proportionate,
necessary and non-
discriminatory



Develop a public
communication
strategy in advance

Planning: Internal Measures



Business Continuity Plan

Impact of staffing losses on the functioning of the department

Critical functions, and cross-train personnel to provide backup

Sustaining police and other law enforcement operations with minimum staffing over the long term

Build on processes that are already internalized within the agency

Begin agency education efforts as



Protection of the staff

Personal Protective Equipment (PPE) and emergency supplies

Review leave policies that may encourage staff to report to work when sick or possibly exposed

Use technology as a force multiplier

Consider making recommendations that staff can share with family members (i.e., create a family plan)



Communicate regularly throughout the planning process (both internally and externally)



**Kosovo Police
Cooperation and Coordination
with Health Institutions
and the
Community**



CHALLENGES

- **Emergency Health Management**
- **Lack of knowledge about the virus - pandemic in general**
- **Coordination with other State institutions, especially with health**
- **Cooperation and coordination with the community**
- **Legal Basis for Police Actions**



IMPLEMENTATION DECISIONS AND MEASURES

- **Activation of the National Reaction Plan**
- **Quarantine**
- **Border control**
- **Isolation and Self-Isolation**
- **International Police Cooperation**
- **Illegal Migration, Asylum and Migration Centre**

HUMAN RESOURCES MANAGEMENT

- **Decision-making**
- **Balancing Human Rights v Law Enforcement**
- **Protecting the rights of infected people (stigmatization)**
- **Cybercrime and Domestic Violence**
- **Preventing the spread of the virus to officials - their safety**



CITIZENS THANKING POLICE



THANK YOU



Enhancing Community Security & Access to Justice for all



COVID-19 Police Response

Supporting human rights based approaches to policing during pandemics



UNDP in Lebanon continues to support national security actors (Internal Security forces) as well as local security actors (municipal police) during the COVID-19 Outbreak. The aim is to ensure both security actors adopt and maintain a human rights approach to policing while enforcing the government's general mobilization guidelines.

Follow-up & back to back support:

- Guidance on adequate response.
- Follow up on police practices to make sure all tasks are in line with the Municipal police official Standard Operating procedures and Code of Conduct.
- protective equipment to be ensured (both protective and small policing equipment)

Acknowledgement of the work of the ISF and MP:

The ISF and Municipal police serve as front line responders to the crisis (both COVID and protests ongoing in the country). They are ensuring the government's guidelines are applied. UNDP supported the acknowledgment of Municipal police work to raise awareness on the importance of their role through:

- Attribution to the ISF posts
- Social media campaign
- National campaign being developed

Human rights compliant response:

UNDP suggested to the Municipal police committee reform to have a policing guidance document that emphasizes the importance of applying human rights based approaches to policing during the crisis

COVID-19 Police Response: CHALLENGES

Supporting human rights based approaches to policing during pandemics



Health Crisis on TOP of an SOCIO-ECONOMIC Crisis:

The context in Lebanon is more complicated given the fact that Lebanon is also undergoing a Socio-economic crisis. Constant protests from the people are taking place with the use of violence by both the protestors and the security forces.

Theory vs. Practice

The guideline for police forces acting in the current crisis remains theoretical until put into practice. UNDP has worked along with the national committee to minimize the gap between the theory and practice of police work. The main aim was to make a guidance document applicable to the context. The document in itself was based on international standards and practices yet with extensive inputs of common realistic practices in Lebanon.

Unprecedented rate of violence against women:

High rate of domestic and gender violence rate in the country due to lockdown measures.

COVID-19 Police Response:

Supporting human rights based approaches to policing during pandemics



The areas of intervention identified by the police guidance document are:

- Use of Force and Firearms
- Dealing with Vulnerable Groups
- Gender equality and prevention of violence against women
- Relationship with the community
- Coordination with all actors in the area
- Civil Society Organisations (CSO)
- Arrest and Detention
- Restrictive measures: implementing curfews and checkpoints
- Dealing with public disorder and crowd control
- Dealing with recovered individuals upon return to their homes
- Trafficking and smuggling of people
- Encouraging people to seek medical assistance

UNDP Yemen – Rule of Law Programme

Enhanced Security and Protection at Local Level in Yemen

Police Planning During COVID-19 Pandemic

Police Planning During COVID-19
Pandemic Webinar | 19 May 2020

Dr. Davide Dolcezza
Programme Manager



Empowered lives.
Resilient nations.

Assumptions

Extreme Dynamicity of Yemeni context, with several frontlines, different areas affected by conflict and power balance continuously changing

Fragmentation of the Country, resulting in duplication of institutions, and authorities without legitimacy controlling police and security forces

RoL program seen as a contributor to the peace-building

COVID-19 crisis as a potential driver of peace

Rule of Law program response to COVID-19: protect the police to protect the people

Police and COVID-19

RoL project focusing on non-medical response to COVID-19, but to related aspects involving support to security and law enforcement agencies based on the 3 following issues:

1st order of issues: COVID-19 awareness and personal protection

2nd order of issues: adapting police operations to a COVID-19 context

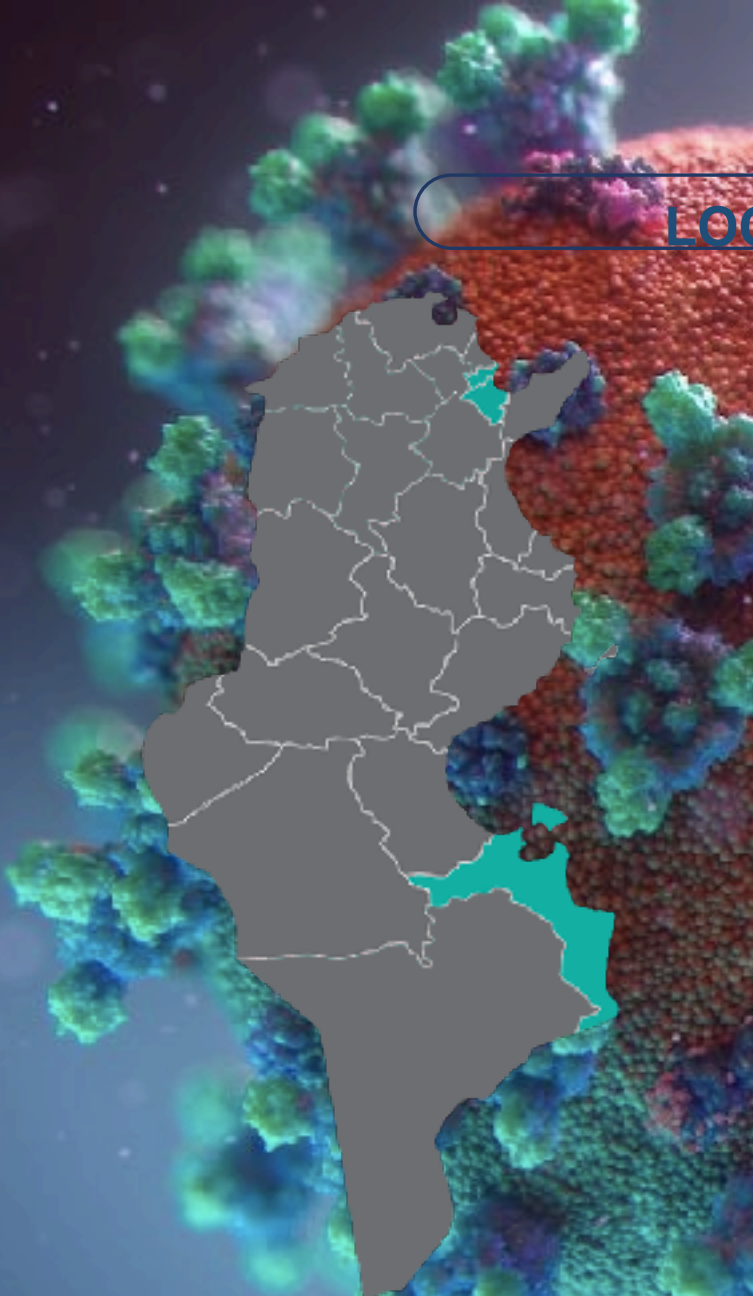
3rd order of issues: implement COVID-19 security-related legislative dispositions protecting human rights and ensuring gender equity

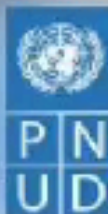


THANK YOU

LOCAL SECURITY COMMITTEE responses to

COVID-19 Pandemic





Au service
des peuples
et des nations

Réforme du Secteur de la Sécurité

En partenariat entre
le Ministère de l'Intérieur
et le PNUD

POLICE DE PROXIMITÉ
les CLS en action

VIVAVIDEO

#LSC BEN GUERDANE

A photograph of a crowded outdoor shelter. In the foreground, many people are sitting on the ground, some with their backs to the camera. In the background, a large, open-sided metal structure with a roof provides shade for more people. Some people are standing and talking, while others are sitting. The ground is paved, and there are some white markings on it. The overall scene suggests a temporary living space for a large group of people.

Support for State efforts to evacuate crowds

Contain and calm the anger and frustration of crowds

Coordination, assistance and mobilization

Awareness campaign on SGBV

Mol actions on SGBV

Dissemination of the sign recalling the rights of women

Lunch of video to promote the role of specialized units



Lessons Learned

ISF efforts are not sufficient to contain crises

ISF' partnership with CSOs and local authorities could be a solution

Restore citizens confidence is a long and hard process but is not impossible





Thank you for your attention



UNDP Tunisia



la police de proximité en Tunisie



Comité Local de Sécurité



Community Security and Social Cohesion COVID-19 response

Rustam Pulatov,

The United Nations Recovery and Peacebuilding Programme, Ukraine

COVID-19 Response: security providers



The State Emergency Service of Ukraine in Zaporizhzhia Oblast with 20 motor sprayers delivered to them in April 2020



The Patrol Police in Luhansk Oblast with first set of masks, disinfectants and gloves received in April 2020

Total budget spent on security service providers: USD 97,237

COVID-19 Response: grant support



Sanitary sets received by the People with Disabilities association and the Department of Social Protection in Luhansk Oblast



CSO "Women and Children with disabilities of Northern Donbass" implementing the "Social and psychological counseling for vulnerable groups of Donetsk Oblast" mini-initiative

26 grants for the total amount of **USD 116,955** and
26 mini-initiatives for the total amount of **USD 59,185**
aimed to fight the COVID-19 were supported.

COVID-19 Response: grant support



Type of grants support funded within COVID-19 response:

- delivery of food and medicine to PWDs;
- development of an Emergency Response and Assistance System for victims of domestic and/or gender-based violence;
- informing about anti-epidemiological measures;
- provision of psychological support (hotline);
- procurement of bicycles and other equipment for the social centres;
- sewing and distribution of masks;
- supporting volunteers that help doctors get to their workplaces.

COVID-19 Response: awareness raising



222,000 posters and flyers for the total amount of **USD 5520** have been printed and disseminated to:

- main departments of the SES;
- main departments of the National Police;
- centres of legal aid provision and state court administrations;
- departments of social protection;
- tens of communities.



Ghostbusters Rescuers from the SES in Donetsk Oblast with their new equipment



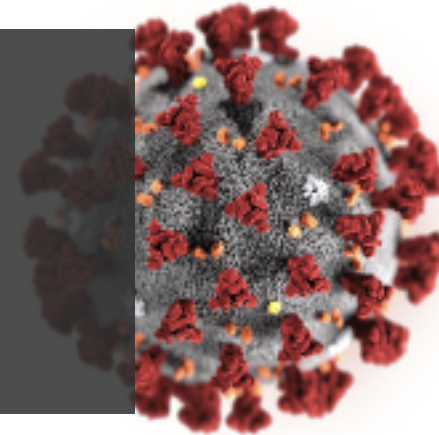


MONUSCO POLICE

19 May 2020



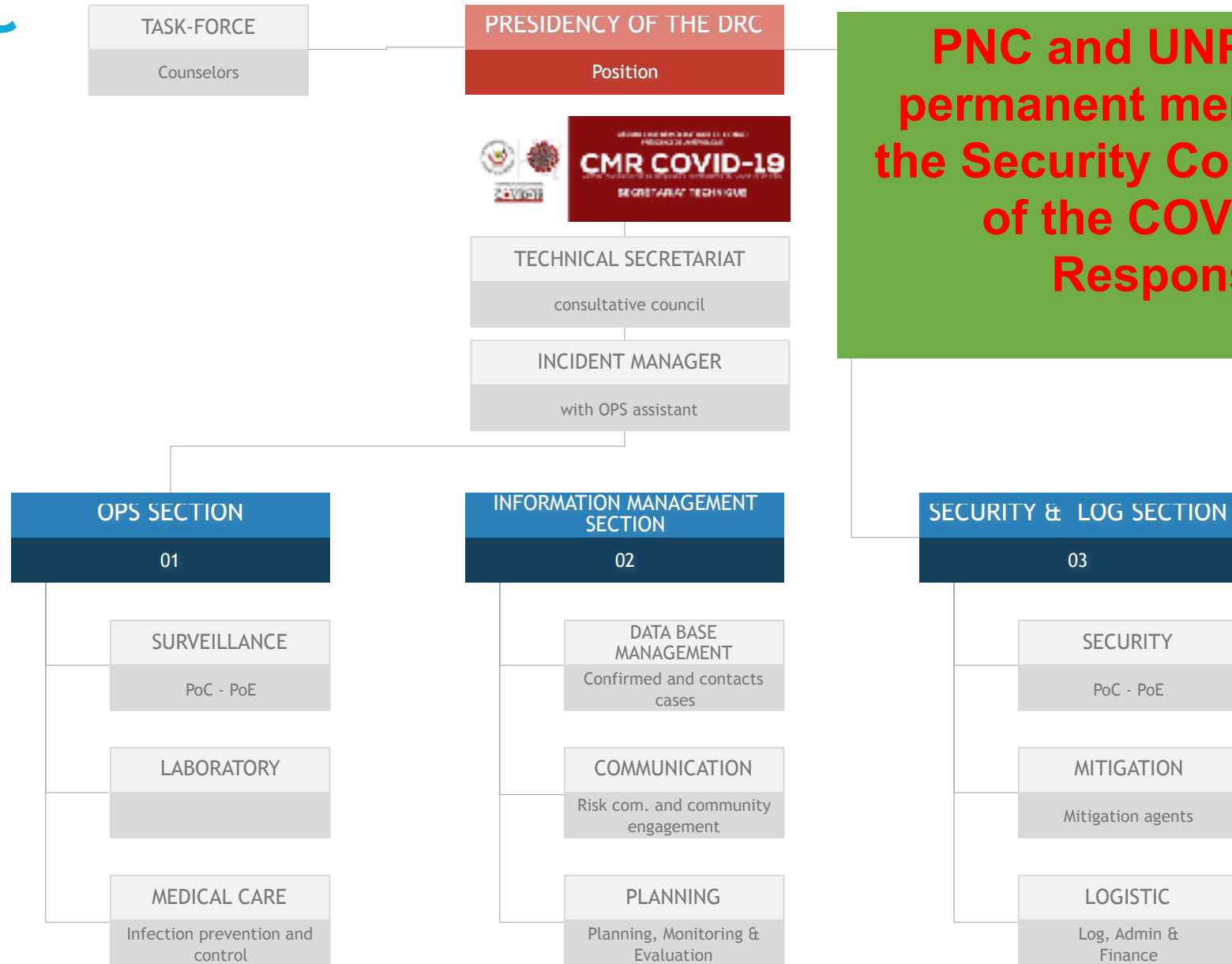
UNPOL SUPPORT TO PNC



COVID-19 Res



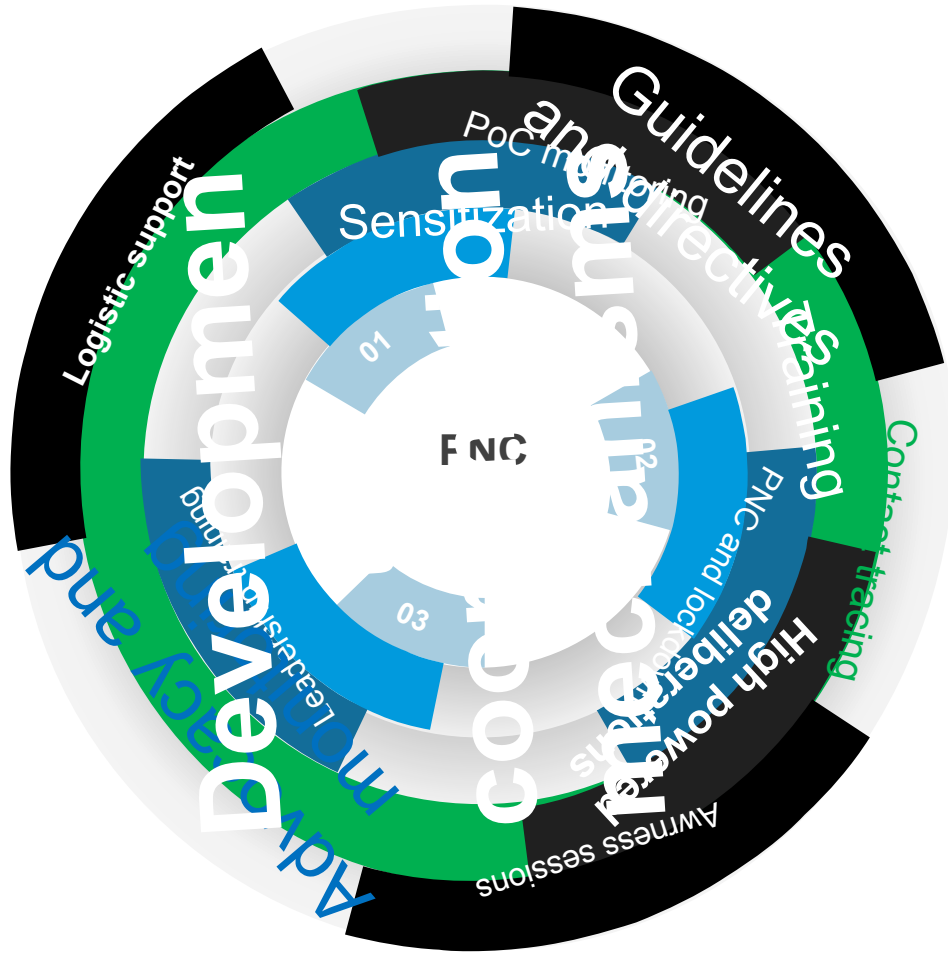
INSTITUTIONAL SETUP FOR COVID-19 RESPONSE IN DRC



PNC and UNPOL are permanent members of the Security Commission of the COVID-19 Response



AXES OF UNPOL SUPPORT TO PNC



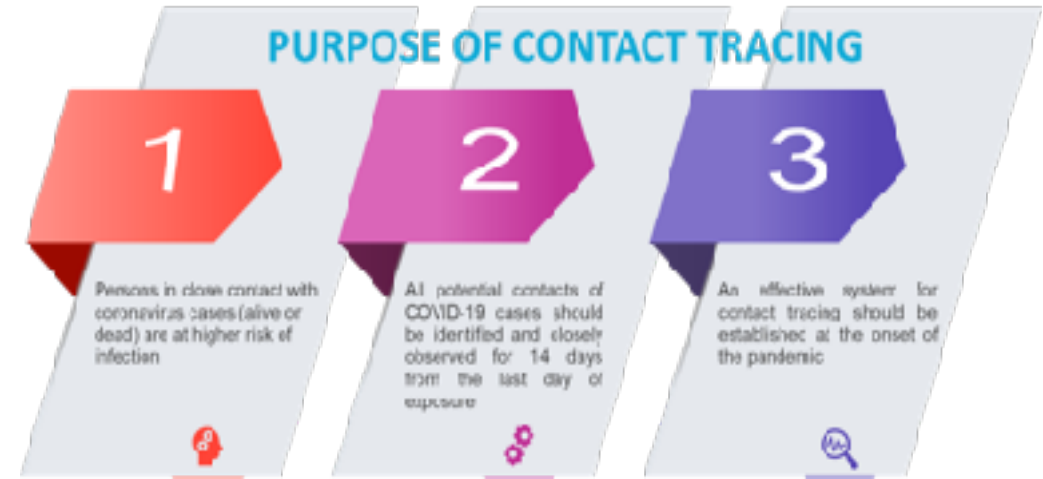
- 01 GUIDELINES AND DIRECTIVES
- 02 CONTACT TRACING STRATEGY
- 03 DEVELOPMENT OF COORDINATION MECHANISMS
- 04 HIGH POWERED DELIBERATIONS
- 05 ADVOCACY AND MONITORING
- 06 SENSITIZATION
- 07 LEADERSHIP TRAINING



CONTACT TRACING:

The MONUSCO Police Component provides expertise on contact tracing and geolocation to the Congolese authorities, in order to track down contacts of confirmed cases. This is done in partnership with renowned bodies like the World Health Organization, the Ministry of Health and the Judicial authorities in the DRC, amongst others.

Contact tracing has proved to be an effective tool in curbing the spread of the disease. As at May 9, 2020, out of 4,463 contacts, including 4,165 in Kinshasa, 4,282 have already been tracked. This amounts to 95.9% success. Efforts are being intensified to locate 181 unseen contacts.



CORONAVIRUS CONTACTS CATEGORIES





THANK YOU
FOR YOUR
ATTENTION



***MINUSCA POLICE
COMPONENT***

***ANTI COVID SUPPORT
TO ISF***

PRIORITIES



- ▶ AVOID SPREAD OF THE PANDEMIC
- ▶ ENSURE BUSINESS CONTINUITY
- ▶ STAFF WELFARE
- ▶ **ALL UNPOL ARE CRITICAL**

MAIN STEPS

- Drafting and implementation of an action plan in 12 points
- Donor coordination for a comprehensive and coherent approach
- Strategic advice for the designing and implementation of an adequate legal framework
- Contribution to the drafting of the ISF global covid response plan
- Operational support
- Communication strategies

SPECIAL PROJECTS: 172.571 USD

No	Denomination of the project	Prefecture	Type	Observation
	2020-2021	3	Projects	
1	Two wells at the Police and National Gendarmerie School	BANGUI	Entire work	48.288 USD QIPs/ Special SRSG Fonds
2	A well at the KOKORO BOEING police station (Bimbo)	BANGUI	Entire work	25.750 USD Programmatic Fonds
3	Development and extension of the infirmaries of Police and Gendarmerie Academies	BANGUI	Rehabilitation, construction and equipment	61.345,33 USD Programmatic Fonds
4	ISF Capacity Building Project to Combat the Spread of Covid-19	BANGUI et PROVINCES	Awareness, Equipment, Disinfection of FSI units in Bangui	37.188 USD Outreach Fonds

TARGETS

- Police and Gendarmerie Academies, units and services
- IDPs and refugees camps
- Crowded towns/places
- Vulnerable populations, including women and children

OPERATIONAL SUPPORT

- ❑ Sensitization of 1300 trainees in Police and Gendarmerie Academies
- ❑ MMA with ISF on mission to monitor compliance with sanitary measures and restrictions
- ❑ Border controlling, including airports and river borders
- ❑ Water supplies (FPU)

COMMUNICATION STRATEGIES

- ❑ Popularization of government press releases and WHO directives
- ❑ Design and distribution of anti COVID posters in all ISF units and services in Bangui and in regions
- ❑ Sensitization campaigns in crowded areas (PK-5), IDP camps, etc...

CHALLENGES

- Late delivery of equipment
- Local tradition/religious reluctance/poverty
- Fake news/UN hate speech
- Impact on business (Ex: ISF Recruitment)
- Staff health and awareness



THANKS!



Q&A



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